



February 12, 2010

Fernando Garcia Rossette  
Managing Director  
Grand Velas All Suites & Spa Resort Riviera Maya  
Carretera Cancun Tulum Km 62 Arusha  
Playa del Carmen, Q. Roo, 77710  
Mexico

Dear Fernando,

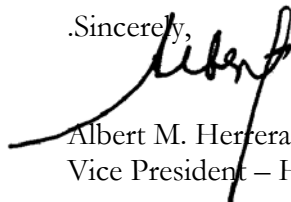
Congratulations! It is with great pleasure that we officially inform you that, based upon the recommendations of the Virtuoso Hotels & Resorts Committee, Grand Velas All Suites & Spa Resort Riviera Maya has been accepted as a Virtuoso property. The resort will certainly be a wonderful addition to our program and we anticipate our relationship will prove mutually beneficial.

You will be contacted shortly by your account managers to discuss your marketing needs, explain the various marketing options available to you, and provide an official orientation to the Virtuoso network.

The Virtuoso Preferred Supplier Agreement, Operations Contract, Information Request Form and other documents that cover everything we need to get your resort up and running on Composer/Virtuoso.Net accompany this letter. Prompt completion of these forms will ensure that Grand Velas All Suites & Spa Resort will be immediately accessible to the Virtuoso membership.

Please do not hesitate to contact us with any questions you may have. We look forward to working with you.

Sincerely,



Albert M. Herrera  
Vice President – Hotels, Destinations & Tours